

# Public Safety Communications Project List

Priority	CAD Change	Minor (less than 30 days)	Moderate (30 to 60 days)	Major (60 to 90 days)	Appx. Due Date	Project Notes	Work Order
High	CAD Hardware Replacement			X	December 2006	Replace the aged CAD hardware with current hardware	Proj #34
High	VoIP 9-1-1 shapefile creation and publication			X	September 2006	WO#999-1 Software and consulting funding request (approved)	Proj #37
High	Network Redesign			X	TBD	PSC Network redesign to comply with DOJ security requirements. Pending OES to purchase.	753
High	EMSystem CAD Interface			X	TBD	H.A.R.T. System replacement with software package from EMSystem. WO#696 Cost Estimate WO#757 CAD Programming Changes	Proj #25
High	Equipment Room Expansion Project			X		Expand the existing 9-1-1 Equipment Room to be able to accommodate the new equipment scheduled to be installed in 2006 (new phone system, wireless 9-1-1, voice logger, etc.).	Proj #33
High	9-1-1 Telephone System Replacement			X	TBD	Equipment Room Work WO#981-1	Proj #35
High	Wireless 9-1-1			X	TBD		Proj #36

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High	Voice Logging Recorder Replacement			X			
High	Fire Backup Center reconfigure to add law channels	X			April 2005	Pending final testing.	849-1
High	Station 9 backup facility changes to support Trunking & complete 5 <sup>th</sup> radio console installation	X			June 2004	Trunking completed 7/04. Few small items pending completion.	
High	Missing and Unidentified Persons System (MUPS) changes for NCIC 2000 compliance		X		April 2006	Bulletin 04-12-BICA	517
High	“BigFix” Software Installation / Anti-virus Install/Update		X		December 2005	Installation, configuration, and testing of the “BigFix” software per ISD policy. Appx 50% completed.	
High	IDT/Tactical Dispatch Laptop – Update to GPRS	X			TBD	Upgrade to Win98 and install new AirCard 775 hardware/software.	
High	Alameda County T1 Installation	X			TBD	Installation & setup of new T1 link to Alameda County Law Network. Pending scheduling by Alameda County.	342
Medium	SPRINT data link connection	X			August 2006	6/15/06 – Frame relay installed, hardware installed, and initials setup completed. Awaiting Sprint to complete their changes.	974

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Medium	GroupWise 7.0 Upgrade	X			Jul/Aug 2006		1018
Medium	VPN Setup for REACT	X			July 2006		1014
Medium	RIC Recommendations – CAD changes to accommodate RIC (Phase II).			X	July 18, 2006	4/13/2006 – Project re-design completed 6/15/2006 – Programming work completed	936
Medium	Change TA2 for San Mateo Fire to single engine response	X			July 18, 2006		1010
Medium	Change TA for San Mateo Fire to include a Battalion Chief response	X			July 18, 2006		1011
Medium	Remove dual BC recommendation for San Mateo Fire	X			July 18, 2006		1013
Medium	Menlo Park Fire cluster change for Station 4	X			July 18, 2006		1015
Medium	East Palo Alto Police Custom Data Export	X			August 2006		1021
Medium	MCI GAN Update	X				Update the GAN's for MCI's via Email.	1024

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Medium	Millbrae Police – Telephone system replacement		X		TBD		983
Medium	Stand-a-lone PC for the dispatch center	X			TBD	Pending JDY to coordinate modification to existing furniture.	976
Medium	Criminal History Mask Enhancements	X				4/3/2006 – Clarification of request sent. 4/26/2006 – Pending publication of change by Granucci.	955
Medium	People Scheduler Software Upgrade		X		July 2006	Upgrade the current single workstation version of People Scheduler to the networked 3 workstation version	995-1
Medium	Thinkstream			X	October 2005	WO#733, WO#758, WO#771 MSS testing continues	Proj #27
Medium	Novell server replacement		X			Replacement server that will become the primary file sharing and email server for PSC.	
Medium	Email for Dispatchers		X			Need to complete the Novell server replacement prior to beginning setting up the email. Usage procedures pending.	
Medium	Sheriff's Office personnel ID change from "D" number to RMS ID		X		March 2006		862
Medium	Custom Radio Console Application for Jail	X			July 2005	Software completed. Pending testing and implementation by Jail staff.	735

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Medium	Miscellaneous Message Switch warrant mask changes and updates	X			TBD	Modify and Cancel masks for AWS subject file.	217
Medium	Notification web page interface for OES		X		TBD	Interface to allow a single "notice" to be sent to pagers and APC	795
Medium	Web based access for Fire Service			X	TBD	WO#753 6/28/05 – Initial equipment purchase WO#795 8/18/05 – OES Notification web page	Proj #24
Medium	PC Logger Software Replacement			X	TBD		
Medium	NCIC Enhancements				TBD	Bulletin 05-27-BCIA	888
Medium	New Jurisdictions – CAD programming enhancement to support additional jurisdictions. Currently, there are no available jurisdictional slots available.			X	TBD	.	
Low	Armed and Prohibited Persons System (APPS)		X		2007	Create new masks to support the new APPS	1022
Low	UHF Portable Reprogramming	X				Reprogram the UHF portables for new SWAT frequencies being used.	953

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Low	Re-enable exception reporting for South San Francisco ambulance units	X			July 18, 2006		950
Low	Message Switch Mask Enhancement – Programming to provide additional information for the Law Enforcement WPS (wanted person system).	X					217
Low	Message Switch Mask Enhancement – MCHGS1 mask changes	X					378
Low	Automated Firearms System (AFS) Implementation of NCIC 2000		X				518-1
Low	Missing & Unidentified Person System (MUPS) Implementation of NCIC 2000		X			Bulletin 04-12-BICA	690
Low	Wanted Person Unit (WPS) Implementation of NCIC 2000		X			Bulletin 05-06-BCIA	691
Low	Domestic Violence Restraining Order System (DVROS) NCIC 2000 changes		X			Bulletin 05-08-BCIA & 06-08-BCIA	768-1 768-2
Low	NCIC Identify Theft File Implementation		X			Bulletin 05-14-BCIA	769
Low	Restraining Order System – Prior violation mask					New query using QRR1	396

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Low	Supervised Release File (SRF) NCIC 200 changes		X			Bulletin 05-17-BICA	800
Low	Stolen Vehicle System (SVS) / Automated Boat System (ABS) NCIC 2000 changes		X			Bulletin 05-12-BICA	802
Low	Incident Notification / Script / Checklist – CAD programming change to allow the dispatchers to indicate which notifications have been completed.	X					
Low	EMD Send Function Enhancement – CAD programming changes to automatically display the SEND mask based upon a type code, not an action code.		X				
Low	CAD to FirstOnScene (Fire RMS) data transfer enhancements.			X		Add additional fields to support new functionality in the Sunpro/Biokey replacement software FirstOnScene.	833
Low	PSC Online Employee Activity Report (EAR) processing		X				
Low	PSC Unusual Incident Reporting Enhancement – Provide additional features		X			*** Pending PSC staff approval	231 377

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Low	Online employee activity report processing web based system.		X				
Low	House Check Functionality Update	X					520
Low	Automatic disposition assignment when an EMS unit transports to the hospital	X				CAD to automatically assign the "TRA" disposition when the EH2 or EH3 command is used.	
Low	Multiple Law Operational CAD Changes (masks)					1186/VP; BOL mask; Action Code; Automatic Notifications	323
Low	Notification enhancement to allow both GAN & MIN to work with Fire incidents			X			428
Low	Disaster Preparedness "Manual CAD Mode"		X			Ability to query CAD information when CAD is down 6/15/2006 – New version completed, pending testing.	801-1
Low	Disaster Preparedness "Trunking Problems"	X					801-3
Low	County Fire – CSA Performance report changes	X					899
Low	Server System Documentation		X			Fully document each PSC server including software, configuration, and uses.	

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Low	Crime Lab Alarm	X				Accept alarms from the crime lab. Need additional details on requirements from the Lab	860
Low	Re-Routed message header enhancement		X				693
Low	Medic 107 Custom Query/Report	X					908
Low	San Bruno Fire – Lynx Map page implementation			X			921
Low	CR-HST field length fix	X					871
Low	Critical Reach Installation into the Dispatch Center	X				Need to identify a PC and where this PC would be located.	
Low	“LIN” – Location Incident Notification Enhancement		X			Enhancement to allow notifications based upon location	828
Low	Automated Property Changes and Enhancements	X				Bulletin 06-06-BCIA	1001
Pending	Custom CDF Report / Data Extract					Pending details from Capt Mike Roberts	989-1

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Pending	Palo Alto Fire – Auto Aid to medical incidents	X			TBD		708-2
Pending	Station 9 Power Outage	X				Power outage at Station 9 for transfer switches maintenance.	941-1
Pending	EFD – CAD changes to implement the Emergency Fire Dispatch protocol.			XX	TBD	*** Project placed on hold status until the large number of issues is resolved by Priority Dispatch, EFD vendor.	324
Pending	Point Montara Fire split from Half Moon Bay Fire		X		Unknown	New jurisdiction enhancement required	
Pending	90 <sup>th</sup> Percentile Report		X		Unknown	Pending detailed specification from PAJ / Sporer	747
Pending	“DROP HOLD” mask	X			Unknown	Pending details from Sheriff’s Records	929
Pending	QA Scoring Program Development				Unknown	Pending detailed specifications from PAJ/JMP	892
Pending	██████████ confidential		X		Unknown	Part time dispatch services	Proj 32

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Priority	CAD Change	Minor (less than 30 days)	Moderate (30 to 60 days)	Major (60 to 90 days)	Appx. Due Date	Project Notes	Work Order
Completed 10/5/04	SOF Implementation			<b>XX</b>	October 5, 2004	CAD data entry & programming to begin in August through September.	
Completed 10/05/04	Colma Fire Traffic Accident & Truck recommendation change	<b>X</b>			October 5, 2004		575
Completed 10/05/04	EMS on scene timer	<b>X</b>			October 5, 2004		525
Completed 10/18/04	Call Alert enhancement to alert the EMS mobile radios (along with portables).	<b>X</b>			October 2004		557
Completed 10/26/04	Expansion of FRL Unit Lines – CAD programming changes to expand the number of recommendable units on a greater alarm.		<b>X</b>		TBD		
Deleted 10/26/04	Re-districting of Hwy 35 – Geo changes to change the response for incidents on Highway 35 south of Highway 92.	<b>X</b>			N/A	Will be worked into the County Fire Dispatch project.	
Deleted 10/26/04	OES Overhead ordering – CAD programming change to create a new mask and functionality to enhance OES overhead ordering.	<b>X</b>			N/A	Enhancement no longer needed.	
Deleted 10/26/04	WOF change to include Kings Mountain Volunteers	<b>X</b>			N/A	Pending the MST install. Will be worked into the County Fire Dispatch project.	434

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Completed 10/28/04	South County Fire Station Ordering Changes	X			October 28, 2004	Nine changes total	568
Completed 10/28/04	BC18 FRL change to match BC20 for North County Fire	X			October 28, 2004		566
Completed 10/28/04	Traffic Accident to include BC for San Bruno Fire	X			October 28, 2004		567
Completed 11/4/04	Colma Fire changes (3 change requests)				November 4, 2004		438
12/08/04	HART Trauma Status Changes	X			December 8, 2004	URGENT CAD enhancement to accommodate new HART trauma status changes	617
Completed 12/21/04	Fire JPA Transport Study CAD Data Export	X			TBD		600
Completed 2/3/05	MST button programming changes for SMF	X					626
Completed 2/15/05	EMS Greater Alarm (MCI) Report	X					601
Completed 2/15/05	Elapsed time display in CAD incidents	X					631

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Completed 2/17/05	PSC Unusual Incident Report Security – Limit the ability to view unusual & incident reports	X					230
Completed 3/1/05	County Fire Dispatch Project			X	March 1, 2005	Provide full dispatch services for County Fire Stations 56, 57, 58 and 59.	
Completed 3/1/05	Briefing Notes Enhancement	X			March 1, 2005	Add ability to have the briefing notes sent via email.	660
Completed 3/1/05	CAD Enhancement to only alpha page a unit once	X			March 1, 2005		658
Completed 3/1/05	'PRDF' Message Recall Function	X			March 1, 2005		646
Cancelled 3/1/05	Sheriff's RMS to Message Switch Interface	X			N/A	Closed due to lack of movement	511
Closed 3/1/05	Half Moon Bay Fire – special coverage/move up plan				N/A	No action needed	497
Completed 3/15/05	Message Switch enhancement to support Mnemonic Pooling		X		April, 2005		
Completed 4/5/05	Alpha Paging Controller Replacement			X	April 5 2005		411

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Completed 4/12/05	Multiple Fire Agency Station Ordering & FRL Changes (x7)	X			April 12, 2005	689-1, 689-2, 689-3, 689-4, 689-5, 689-6	689-x
Completed 4/12/05	Redwood City Fire Station Ordering Changes (x31)		X		May 26, 2005		678
Completed 5/3/05	Fire Deployment Plan change from “clusters” to “zone”	X			May 3, 2005		688
Cancelled lack of interest	Fire Drawdown notification system		X		N/A		382
Completed 5/11/05	Quote for a CAD enhancement for expanded data transfer to EMS			X	May 2005		668
Cancelled	Fire Management Overhead – Plan to send Fire Chief’s to Dispatch on large scale incidents.		X		N/A		
Completed 6/27/05	ProQA export for Karl Sporer	X			July 2005	Export 1 month of ProQA data into Excel sheet.	746
Completed 6/28/05	Millbrae Fire Standardized Truck Response	X			June 28, 2005		719

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Completed 6/28/05	Add 4 <sup>th</sup> engine to structure fire responses	X			June 28, 2005		720
Completed 6/28/05	Daly City & Pacifica Fire geo-changes	X			June 28, 2005		722
Completed 6/28/05	South San Francisco Rescue – Exception report disable	X			June 28, 2005		731
Completed 6/30/05	CDPD to GPRS Conversion		X		May 2005	Installation & setup of the new GPRS connection and encryption software. .	
Completed 7/7/05	Message Switch Mask Enhancement – Automated Firearms System – Add barrel length	X				Need to add barrel length per DOJ audit, even if its not a required field.	518-2
Completed 7/1/05	Pacifica Fire response block split	X			June 28, 2005		721
Completed 7/13/05	Sheriff Office Case List enhancement	X				Daily export of cases and deleted cases.	743

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Completed 9/30/05	Daytop Facility Fire Alarm Setup	<b>X</b>			September 2005		797
Completed 10/25/05	ProQA 3.4 / Protocol 11.2 Upgrade			<b>X</b>	October 25, 2005	SMA to create work plan. WO#713 (technical details) - Completed WO#811 (CAD programming) - WO#812 (CAD data file updates) -	Proj #23
Completed 11/2/2005	CAD data export for County Fire NFIRS project	<b>X</b>			October 2005		818
Cancelled	Sunpro redirector enhancement for Foster City Fire	<b>X</b>				Re-design the existing Sunpro redirector to be able to handle multiple agencies.	844
Cancelled	OES Community Alert System (AKA Dialogic Dialer)		<b>X</b>		TBD	6/27/05 – Memo to purchase items needed to interface the dialer to CAD submitted to OES	
Closed	CAD/Trunking software sales to Sacramento Regional Fire		<b>X</b>		TBD	(Closed due to lack of further interest from Sacramento Regional Fire)	677
Completed 12/2005	SOF Mobile Data Project	<b>X</b>			November 2005	CAD / Zoll (Ambulance billing) / Bio-key (Sunpro)	807
Completed 1//2006	Sheriff's Office Mobile Data Project			<b>X</b>	November 2005	17 mobiles deployed for "sign-off" period.	

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Completed 1/31/2006	Millbrae Police Dispatching Services			<b>X</b>	January 31, 2006	EMM project manager: WO#820 (Alarm System) - WO#821 (Radio System) - WO#822 (CAD programming) - WO#823 (CAD data file changes) - WO#824 (Telephone changes) -	Proj #29
Completed 1/31/2006	RIMS data-sharing interface	<b>X</b>			January 31, 2006	RIMS data-sharing interface completed and working with SSF, BRD, and MLB.	
Completed 1/31/2006	LaHonda Fire and Kings Mountain Fire General Alarm Commands	<b>X</b>			January 31, 2006		894
Completed 2/7/2006	North County Fire Station Ordering Change – Remove Colma Fire from all blocks	<b>X</b>			February 7, 2006		895
Completed 2/7/2006	Woodside Fire – Divide district 4 responses	<b>X</b>			February 7, 2006		897
Completed 2/7/2006	County Fire Devils Slide station ordering change	<b>X</b>			February 7, 2006		718
Closed	CAD Data Export for EMS (Ben Shooeley)	<b>X</b>				(Closed due to lack of further interest)	861
Completed 3/2/2006	PCMSS Setup for Maryland Training	<b>X</b>			March 2, 2006	Setup TEST CAD terminals (1 Fire/EMS and 1 Law) for training.	920

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Completed 3/6/2006	ZBase paging application for OES		X		July 2005	Initial software developed, but needs to be cleaned up, tested, and finalized.	736
Completed 3/8/2006	DEA Network Upgrade		X		December 2005	Replace the old ADN circuit with a frame-relay connection.	851
Completed 3/13/2006	Multi-Jurisdictional Fiber (MJF) Project			X	March 2006	Pending final acceptance testing.	
Completed 3/29/2006	East Palo Alto Police – CAD Data Export for Crime Analysis	X			March 2008		937
Completed 3/30/2006	Enhancement to support ProQA diagnostic tools		X		N/A	See WO#935 for details.	884
Completed 4/5/2006	HMF station ordering changes due to Devils Slide closure	X			April 5, 2006	Temporary station ordering change.	960-1
Completed 4/5/2006	NCF station ordering changes due to Devils Slide closure	X			April 5, 2006	Temporary station ordering change.	960-2
Completed 4/5/2006	FMON change due to Devils Slide closure	X			April 5, 2006	Temporary cluster change..	960-3
Completed 4/6/2006	Redwood City PD migration to Lawnet	X			April 2006	Assist Redwood City PD in their network migration to Lawnet	308

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Completed 4/13/2006	Central County Fire Target Hazard Updates	<b>X</b>			April 13, 2006		962
Completed 4/13/2006	System Status Management Plan "First In First Out"		<b>X</b>		TBD		883
Completed 4/17/2006	PSI Mobile Upgrade Cost Estimates	<b>X</b>			April 2006		971
Completed 4/17/2006	Radionics D6600 alarm receiver update	<b>X</b>				Upgrade the Radionics D6600 alarm receiver firmware and software to revision 1.22	815
Completed 4/20/2006	Foster City Fire FS28/FS29 Zone change	<b>X</b>			April 20, 2006		961
Completed 4/20/2006	Olympic Club Response	<b>X</b>			March 2006		877
Completed 4/20/2006	Woodside Fire – Limit Truck Responses		<b>X</b>		April 20, 2006		896
Completed 5/3/2006	Millbrae PD Officer Activity Report	<b>X</b>			May 2006		986-1
Completed 5/3/2006	Millbrae PD Alarm Report	<b>X</b>			April 2006		986-2

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Completed 5/4/2006	Millbrae Police call sign changes	X			May 2006		973
Completed 5/11/2006	AMR IP Address Changes for HART and Data Transfer	X			May 11, 2006	Urgent project due to AMR needing to change their IP addresses	990-1
Completed 5/13/2006	Frame-relay install @ 601 Allerton for Adult Probation	X			May 2006	Install frame-relay and router for new LiveScan machine. SBC due date 4/24/2006	942
Completed 5/24/2006	ProQA Medical update to version 3.4.2.30	X			May 2006	3/30/2006 – Validation procedures provided to PAJ	935
Completed 5/25/2006	AMR Data Export	X			May 2006	Urgent request for data export.	998-1
Completed 6/2006	Disaster Preparedness “Update Equipment Maintenance Binder”	X				DAM to provide details on what is needed as discussed in the staff meeting on 7/26/2005. No changes needed.	801-2
Completed 6/1/2006	Palo Alto Fire “Alerting” enhancements			X	May 2006	Phase I – PAF to connect to FireDispatch – 4/1/2006 Phase II – PSC & PAF to install ring down decoders Phase III – CAD connection to Santa Clara regional interoperability system.	708-1
Completed 6/4/2006	Weather Alert Radio Installation	X			March 2006	Installation of a SAME decoder weather alert radio	886

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Completed 6/4/2006	Dispatch Console alerting button label changes	X			May 2006		963
Completed 6/5/2006	Custom ProQA Reporting Utility	X			June 2006	Create custom ProQA report utility to report on the time from the stroke for Dr. Sporer.	991-1
Completed 6/11/2006	ISD HOJ Core Switch Maintenance	X			May 2006		985
Completed 6/15/2006	Immigration Status via LESC	X				Approved by COP's technology committee	692
Completed 6/27/2006	Year 2005 Statistics		X				909
Cancelled 6/27/2006	GroupWise 6.5 service pack 4 install	X				Will bypass 6.5 as version 7.0 is now ready for install.	624
Cancelled 6/27/2006	Attribute based dispatch – CAD programming enhancement to allow Fire recommendations based upon a units attribute, not unit type.			X		This feature will be done on a case by case basis. Too complex to implement this feature without knowing what it will be used for.	109
Cancelled 6/27/2006	Increase the number of characters allowed for a dispatch warning	X				This has been moved to the “CAD Data Fields to Expand” list for future consideration.	

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## Notes:

- Low priority projects have not been given an approximate due date. Low priority projects will be fit in where possible.
- Projects where details have not yet been provided are subject to change. Approximate due dates were chosen by “best guess”.