

2001 ANNUAL CENTER STATS

Total Messages Processed		
System	Input	Output
CAD	24,658,065	74,109,686
DBS	27,328,993	13,203,353
MSS	24,729,126	29,885,993
Total Messages Processed	76,716,184	117,199,032

CAD Statistics	
System	Total
MST Button Pushes	756,191
Sunpro Messages	19,197
Alpha Paging Messages	1,711,003
Web Paging Messages	60,146
CAD Faxes	11,659
Zetron 25 Alerts	66,358
Zetron 26 Messages	2,265,417
ProQA messages	30,267
CAD System Messages	98,767,751
CAD Availability	99.97%

Miscellaneous EMD Stats	
Pre-Arrival Instructions Given:	59

2001 ANNUAL CENTER STATS

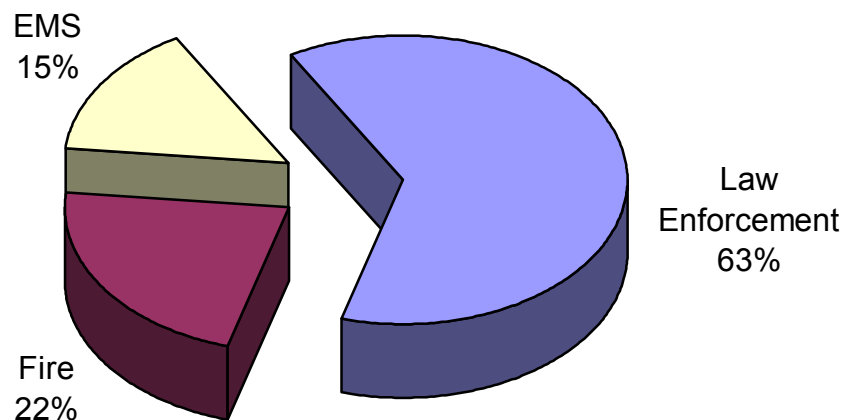
Number of Hospitals Transports	
Peninsula	5,387
Stanford	3,435
Seton	2,942
Kaiser Redwood City	2,699
Kaiser South City	2,531
San Mateo County General	2,421
Sequoia	2,078
Mills	637
San Francisco General	339
VA Palo Alto	243
Out of County	79
Seton Coastsides	66

Number of CLETS/AWS Inquiries by agency:	
Agency	Count
Broadmoor Police:	6,234
Brisbane Police:	8,524
East Palo Alto Police:	52,472
Half Moon Bay Police:	14,716
Law Mutual Aid:	32,703
Sheriff's Office:	74,815
Special:	43
Total	189,507

2001 ANNUAL CENTER STATS

2001 Greater Alarms	
Greater Alarm	Count
2 nd Alarm	63
3 rd Alarm	8
4 th Alarm	5
5 th Alarm	0
6 th Alarm	0
7 th Alarm	1
Total Greater Alarms	77

Breakdown by Class



2001 ANNUAL CENTER STATS

Incoming Telephone Statistics

<u>Month</u>	<u>Number of Calls Fire/EMS Dispatchers</u>	<u>Number of Calls Law Dispatchers</u>	<u>Total Calls</u>
January	17,790	16,788	34,578
February	16,915	14,731	31,646
March	22,227	15,172	37,399
April	18,793	15,860	34,653
May	17,118	21,134	38,252
June	21,378	16,456	37,834
July	22,201	15,837	38,038
August	20,661	15,184	35,845
September	20,221	14,840	35,061
October	21,354	16,135	37,489
November	19,827	14,542	34,369
December	19,577	13,878	33,455
Totals	238,062	190,557	428,619

911 Calls Received:

Law Enforcement: 35,609

Fire: 6,099

EMS: 24,178

2001 ANNUAL CENTER STATS

Number of Incidents by Jurisdiction

Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
DPW	487	561	565	590	834	856	883	674	678	621	546	485	7,780
EMS	3,492	3,159	3,577	3,357	3,481	3,330	3,406	3,268	3,157	3,309	3,110	3,263	39,909
SubTotal	3,979	3,720	4,142	3,947	4,315	4,186	4,289	3,942	3,835	3,930	3,656	3,748	47,689
BIF	62	53	63	55	59	71	67	49	56	69	54	64	722
BRF	322	295	328	305	274	292	305	287	273	266	304	283	3,534
CDF	49	37	62	58	53	56	45	48	53	44	67	51	623
CLF	67	53	80	72	61	57	77	70	66	58	79	80	820
COF	74	72	77	79	91	81	101	78	96	91	108	89	1,037
DCF	557	551	535	498	486	522	472	483	478	522	581	530	6,215
FCF	206	144	189	187	196	214	183	186	156	188	198	175	2,222
FMA	123	138	143	116	122	114	158	203	175	153	174	192	1,811
HIF	108	77	95	82	86	86	93	78	94	102	112	110	1,123
HMF	167	150	203	153	198	186	182	159	179	198	164	182	2,121
MLF	152	152	150	168	176	182	152	137	164	150	166	199	1,948
MNF	851	708	824	777	930	809	890	868	787	849	813	749	9,855
PIF	219	169	225	184	195	224	227	200	185	208	231	246	2,513
RCF	613	582	632	610	690	646	621	659	621	689	663	645	7,671
SBF	302	268	240	267	281	266	265	269	266	271	295	297	3,287
SCF	332	350	413	342	350	355	385	352	343	394	345	382	4,343
SMF	696	659	748	657	724	685	710	687	627	708	699	643	8,243
WOF	141	123	147	139	151	185	152	142	147	136	180	138	1,781
SubTotal	5,041	4,581	5,154	4,749	5,123	5,031	5,085	4,955	4,766	5,096	5,233	5,055	59,869
BRD	174	180	237	548	485	502	448	448	473	493	527	560	5,075
BRS	386	367	456	1,181	1,113	1,127	1,093	1,071	985	1,240	1,018	1,041	11,078
EPA	3,492	3,662	4,309	3,855	4,794	4,984	4,443	4,320	4,062	4,263	4,087	3,892	50,163
HMB	1,255	1,167	1,281	1,215	1,330	1,341	1,442	1,426	1,313	1,330	1,267	1,259	15,626
LMA	1,249	1,362	1,437	1,325	1,344	1,255	1,430	1,245	1,163	1,371	1,309	1,400	15,890
SOS	4,875	5,207	5,772	5,574	6,299	6,198	6,376	6,240	5,998	6,172	5,864	5,465	70,040
SPL	46		11			81		65	50	4	63	75	395
SubTotal	11,477	11,945	13,503	13,698	15,365	15,488	15,232	14,815	14,044	14,873	14,135	13,692	168,267
Totals	20,497	20,246	22,799	22,394	24,803	24,705	24,606	23,712	22,645	23,899	23,024	22,495	275,825

2001 ANNUAL CENTER STATS

CLETS SVS Statistics by Agency for 2001											
Agency	Felony Vehicle	Found Evidence Plate	Impound Vehicle	Lost Vehicle	Missing Person Vehicle	Lost Stolen Plate	Repo Vehicle	Stolen Vehicle	Towed Stored Vehicle	Two Stolen Plates	Total
Brisbane	0	2	2	0	0	4	9	9	87	0	113
Broadmoor	0	0	0	0	0	0	1	0	17	0	18
East Palo Alto	1	15	244	0	0	68	95	190	1,222	0	1,835
Half Moon Bay	0	1	9	0	0	0	11	11	91	0	123
Sheriff's Office	0	16	164	0	0	41	71	258	958	1	1,509
Totals	1	34	419	0	0	113	187	468	2,375	1	3,598

Total SVS Entries for year 2001: 3,598

2001 ANNUAL CENTER STATS

On-Call Notifications:

Agency	Number of Calls
ISD Radio Shop	178
Coroners Office	109
Probation	1,086
D.A.'s Office	222
Environmental Health	118
Judges	508
County Parks	89
County Road Department	219
County Sewer Department	489
County Water Department	143
Palo Alto Municipal Water	12
Coastside County Water	53
NTF	83
VTTF	35
Sheriff O.E.S.	140
Sheriff's Office Bomb Unit	102
Sheriff's Office EPA Detectives	17
Sheriff's Office Crime Lab	75
Sheriff's Office Major Crimes Unit	23