

# 2002 Annual Center Stats

Total Messages Processed		
System	Input	Output
CAD	24,463,096	86,426,134
DBS	37,017,052	17,310,268
MSS	25,300,923	29,818,536
<b>Total Messages Processed</b>	<b>86,781,071</b>	<b>133,554,938</b>

CAD Statistics	
System	Total
MST Button Pushes	530,834
Sunpro Messages	17,794
Alpha Paging Messages	1,160,738
Web Paging Messages	46,306
Palm VII Messages	51,826
CAD Faxes	7,951
Zetron 25 Alerts	44,545
Zetron 26 Messages	1,074,510
CAD System Messages	220,336,009
CAD Availability	99.8%
ProQA messages	49,965

Miscellaneous EMD Stats	
Pre-Arrival Instructions Given:	1,327
Spanish EMD:	1

# 2002 Annual Center Stats

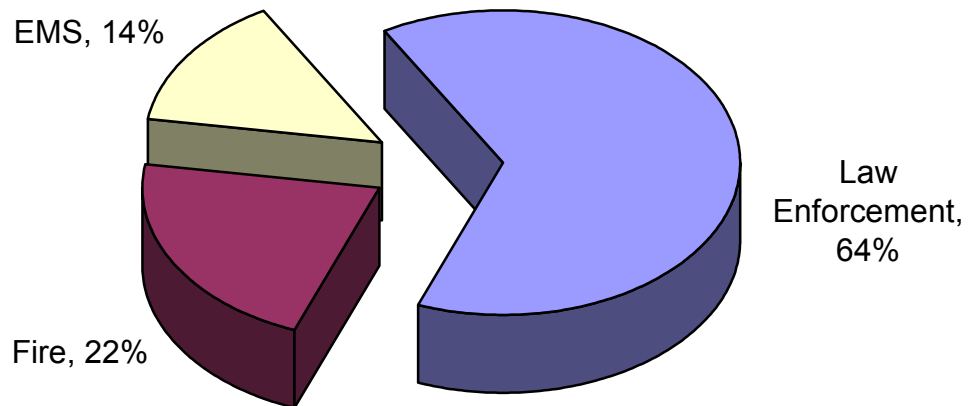
Number of Hospitals Transports	
Peninsula	5,172
Stanford	3,343
Seton	2,806
Kaiser Redwood City	2,669
San Mateo County General	2,598
Kaiser South City	2,415
Sequoia	1,904
SMC	816
Mills	497
San Francisco General	366
VA Palo Alto	272
Seton Coastside	74
Out of County	50

Number of CLETS/AWS Inquiries by agency:	
Agency	Count
Broadmoor Police:	9,739
Brisbane Police:	12,711
East Palo Alto Police:	44,911
Half Moon Bay Police:	13,444
Law Mutual Aid:	36,016
Sheriff's Office:	75,067
Special:	3,270
<b>Total</b>	<b>195,158</b>

# 2002 Annual Center Stats

2002 Greater Alarms	
Greater Alarm	Count
2 <sup>nd</sup> Alarm	68
3 <sup>rd</sup> Alarm	8
4 <sup>th</sup> Alarm	6
5 <sup>th</sup> Alarm	0
6 <sup>th</sup> Alarm	1
<b>Total Greater Alarms</b>	<b>83</b>

Breakdown by Class



# 2002 Annual Center Stats

## Incoming Telephone Statistics

<u>Month</u>	<u>Number of Calls Fire/EMS Dispatchers</u>	<u>Number of Calls Law Dispatchers</u>	<u>Total Calls</u>
January	20,027	15,251	35,278
February	19,018	14,185	33,203
March	21,493	15,822	37,315
April	18,721	16,066	34,787
May	19,860	16,853	36,713
June	20,363	17,472	37,835
July	22,497	17,617	40,114
August	20,980	17,084	38,064
September	18,861	16,430	35,291
October	18,164	17,176	35,340
November	18,795	16,133	34,928
December	20,130	17,364	37,494
<b>Totals</b>	<b>238,909</b>	<b>197,453</b>	<b>436,362</b>

### 911 Calls Received:

Law Enforcement: 31,952

Fire: 5,547

EMS: 23,613

# 2002 Annual Center Stats

## Number of Incidents by Jurisdiction

Agency	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Totals
DPW	474	428	482	556	670	718	721	621	616	579	446	568	6,879
EMS	3,310	3,133	3,416	3,162	3,388	3,116	3,304	3,198	3,067	3,127	3,237	3,495	38,953
SubTotal	3,784	3,561	3,898	3,718	4,058	3,834	4,025	3,819	3,683	3,706	3,683	4,063	45,832
BIF	34	40	43	64	50	64	55	53	46	52	53	85	639
BRF	270	250	275	239	267	286	277	286	267	286	375	405	3,483
CDF	34	38	45	35	55	43	65	58	65	39	52	72	601
CLF	64	49	65	71	65	48	53	43	64	64	72	79	737
COF	70	81	83	72	81	81	89	94	59	70	101	94	975
DCF	519	485	518	463	508	471	537	513	443	504	516	614	6,091
FCF	165	157	163	157	189	224	176	173	163	170	176	187	2,100
FMA	229	219	241	222	186	216	267	241	221	196	181	160	2,579
HIF	95	57	108	73	94	99	101	90	80	83	120	142	1,142
HMF	143	147	179	152	159	188	193	162	184	193	175	284	2,159
MLF	192	175	175	167	166	147	198	168	127	155	180	209	2,059
MNF	775	633	748	741	769	752	794	734	753	731	844	847	9,121
PIF	175	207	228	171	179	200	219	193	173	203	266	322	2,536
RCF	597	575	632	582	690	614	619	601	646	589	605	697	7,447
SBF	311	268	252	248	262	262	258	249	240	250	322	352	3,274
SCF	373	350	335	344	367	325	342	339	321	366	416	395	4,273
SMF	727	688	709	660	718	650	701	636	655	699	736	771	8,350
WOF	138	120	130	121	139	140	179	167	136	134	171	221	1,796
SubTotal	4,911	4,539	4,929	4,582	4,944	4,810	5,123	4,800	4,643	4,784	5,361	5,936	59,362
BRD	486	503	565	536	586	602	607	551	536	571	616	712	6,871
BRS	1,077	915	1,044	967	1,075	1,220	997	944	1,039	1,010	982	1,168	12,438
EPA	3,884	3,757	4,113	4,053	4,034	4,057	4,039	3,661	3,798	3,738	3,569	3,559	46,262
HMB	1,023	1,057	1,142	1,238	1,284	1,238	1,232	1,313	1,405	1,438	1,212	1,173	14,755
LMA	1,618	1,524	1,575	1,414	1,494	1,448	1,681	1,504	1,556	1,545	1,304	1,384	18,047
SOS	5,723	5,396	5,799	5,687	5,863	6,085	6,316	6,432	5,864	5,531	5,276	5,337	69,309
SPL	78	57	33	34	70	44	4	111	29	29	52	1,365	1,906
SubTotal	13,889	13,209	14,271	13,929	14,406	14,694	14,876	14,516	14,227	13,862	13,011	14,698	169,588
Totals	22,584	21,309	23,098	22,229	23,408	23,338	24,024	23,135	22,553	22,352	22,055	24,697	274,782

# 2002 Annual Center Stats

CLETS SVS Statistics by Agency for 2002											
Agency	Felony Vehicle	Found Evidence Plate	Impound Vehicle	Lost Vehicle	Missing Person Vehicle	Lost Stolen Plate	Repo Vehicle	Stolen Vehicle	Towed Stored Vehicle	Two Stolen Plates	Total
Brisbane	0	3	5	0	0	4	6	15	163	0	196
Broadmoor	0	0	0	0	0	0	2	0	3	0	5
East Palo Alto	1	22	341	0	0	99	147	218	1,716	0	2,544
Half Moon Bay	0	2	15	0	0	1	11	12	120	0	161
Sheriff's Office	2	21	254	0	0	49	113	258	1,132	0	1,829
<b>Totals</b>	<b>3</b>	<b>48</b>	<b>615</b>	<b>0</b>	<b>0</b>	<b>153</b>	<b>279</b>	<b>503</b>	<b>3,134</b>	<b>0</b>	<b>4,735</b>

**Total SVS Entries for year 2002: 4,735**

# 2002 Annual Center Stats

## On-Call Notifications:

Agency	Number of Calls
ISD Radio Shop	243
Coroners Office	78
Probation	2,778
D.A.'s Office	223
Environmental Health	90
Judges	574
County Parks	79
County Road Department	176
County Sewer Department	390
County Water Department	119
Palo Alto Municipal Water	21
Coastside County Water	48
NTF	112
VTTF	60
Sheriff O.E.S.	104
Sheriff's Office Bomb Unit	86
Sheriff's Office EPA Detectives	27
Sheriff's Office Crime Lab	101
Sheriff's Office Major Crimes Unit	32